

CEMIG'S PRIVACY POLICY – CLIENTS, SUPPLIERS AND GENERAL PUBLIC

1. INTRODUCTION

1.1. Companhia Energética de Minas Gerais - CEMIG recognizes its responsibility with the protection of Personal Data of the citizens that use its services. The establishment of a Privacy Policy reinforces the commitment to enhance the privacy of its customers and the third parties that interact with it.

1.2. CEMIG uses personal data responsibly and in compliance with Brazilian law, mainly ANEEL Normative Resolution No. 414/2010, of September 9, 2010, which regulates the electricity supply.

2. PURPOSE

2.1. This Policy aims to guide the Company's performance in relation to the protection of Personal Data of users of its services and third parties in general.

3. APPLICATION

3.1. This Policy applies to CEMIG, Cemig Distribuição S.A. - Cemig D, Cemig Geração e Transmissão S.A. - Cemig GT and other wholly owned subsidiaries, which may develop their own policy for the processing of personal data.

3.2. This Policy is part of a set of actions aimed at protecting Personal Data practiced by CEMIG and has immediate effect.

4. CONCEPTS AND DEFINITIONS

4.1 Data Subject: natural person to whom the personal data used by the Company refers.

4.2 Personal data: data that allows the identification, directly or indirectly, of the natural person.

4.3 Data processing: any operation carried out using personal data.

4.4. Security incident: breach of security that leads to unauthorized access, accidental or unlawful situations of destruction, loss, alteration, communication or any form of improper or unlawful processing.

5. PRINCIPLES

5.1. CEMIG carries out the activities of processing Personal Data in accordance with the following principles:

5.1.1.**Purpose:** Personal Data is used for legitimate, specific and explicit purposes, with no possibility of further processing in a manner incompatible with the purposes that were presented to the Data Subject.

5.1.2.**Adequacy:** Personal Data is used in accordance with the purposes informed to the Data Subject and in the context of the processing.

5.1.3.**Necessity:** the use of Personal Data is limited to the minimum necessary for the fulfillment of the purposes, being relevant and proportional to the processing performed.

5.1.4.**Free-access:** the Data Subject is guaranteed free and easy query of the list of Personal Data used by the Company.

5.1.5.**Data quality:** Personal Data will be updated according to the need and to fulfill the processing purpose.

5.1.6.**Transparency:** the Data Subject has clear, accurate and easily accessible information on the processing of Personal Data.

5.1.7.**Security:** technical and administrative measures are used to protect Personal Data from unauthorized access and accidental or unlawful situations of destruction, loss, alteration, communication or dissemination.

5.1.8.**Prevention:** measures are taken to prevent the occurrence of damages due to the processing of Personal Data.

5.1.9.**Non-discrimination:** Personal Data is not used for discriminatory, illegal or abusive purposes.

5.1.10.**Accountability and accountability:** effective measures are taken that are capable of proving compliance with and compliance with personal data protection rules.

6. RESPONSIBILITY FOR THE PROCESSING OF PERSONAL DATA

6.1. The Company responsible for the processing of personal data is: Companhia Energética de Minas Gerais - CEMIG, CNPJ under No. 17.155.730/0001-64, headquartered at Avenida Barbacena, nº 1.200, Bairro Santo Agostinho, Belo Horizonte - MG, CEP: 30190 -924.

7. PERSONAL DATA SUBJECTS

7.1. Personal Data Subjects reached by this Policy are as follows: (i) customers and/or potential customers; (ii) visitors; (iii) third parties in general who contact the Company through its service channels or physical establishments.

7.2. The services offered by CEMIG are intended for people over 18 years old or emancipated infants. The collection of Personal Data from children or adolescents is carried out in the context of compliance with legal or regulatory obligations, and for the exercise of rights in administrative or judicial processes, respecting the legal requirements for the processing of this Personal Data.

8. PERSONAL DATA COLLECTED

8.1. Personal Data may be collected both for and due to matters related to the provision of energy supply services directly to the Data Subject and due to the provision of energy supply services to the companies they represent.

8.2. The categories of personal data used by the Company are as follows:

Personal Data Category	Personal data processed
Name and Initials	Full name
Personal characteristics	Age Date and place of birth Gender Nationality Place of Birth Marital Status Photography Ethnic group
Parent's Name	Name of mother and/or father
Identification generated by official agencies	Brazilian Register of Individual Taxpayer (CPF) ID (number, date of issue and issuing agency) Driver's License (number, date of issue and issuing agency) Work and Social Security Card SUS Card Bolsa Família Card PIS/PASEP Passport Number
Home information	Home Address Home Phone Home facsimile number Personal email Personal mobile number Social media
Schooling information	Diplomas and education Licenses and professional association Academic Transcript
Professional information	Occupation / Position Business Address

	Work Phone Business Fax Business email Commercial mobile number
Financial Information	Bank details (bank, branch and account) History of financial transactions with CEMIG Monthly family income and wealth data
Health data	Diseases and essential equipment for survival that depend on electricity
Information provided regarding navigation via mobile devices	Geolocations Audio / Video IP Address
Others	Service History / Complaint Installation Number Tariff Modality Telephone recording at the opening of tickets

9. HOW PERSONAL DATA IS COLLECTED

9.1. Personal Data is collected mainly in the following ways:

9.1.1. **Personal Data provided by the Data Subject in person** - necessary to initiate and maintain a commercial and/or contractual relationship with the Data Subject, provided in person at the service units.

9.1.2. **Personal Data provided by the Data Subject remotely** - necessary to initiate and maintain a commercial and/or contractual relationship with the Data Subject, provided through the virtual service channels (application, SMS, Self-Service Totems, service through social networks or through the virtual branch, among other channels made available) or through the telephone service channels.

9.1.3. **Personal Data provided by third parties** - also processed as Personal Data is provided by third parties, for example, data received from the National Electric Energy Agency - ANEEL or from secretariats and ministries related to public policy programs.

10. PURPOSE OF PERSONAL DATA RECEIVED

10.1. The Personal Data mentioned in the previous item is received, in summary, for the following activities:

- To verify the occurrence of fraud in the energy installations or irregular situations.
- Investigate complaints to the ombudsman.
- Respond to requests made by the subject through in-person service or via the Web.
- Register clients.

- Comply with legal obligations.
- Prepare reports and plan business.
- Exercise rights or defend oneself in administrative and judicial proceedings.
- Provide electricity supply services and related administrative services, for example, reading accounts, issuing invoices, processing payments, among others.
- Carry out campaigns related to the use of electricity for certain populations.
- Perform field services, installations, equipment changes, among others.
- Ensure the commercial relationship with customers.

10.2. All Personal Data collected are used strictly for the purposes described in the previous sub-item, being processed as confidential and respecting the privacy of the Data Subject.

10.3. Personal Data is processed by the following legal bases:

- **Consent** - used in processes in which the Data Subject can choose whether or not to perform a certain action, for example, contributing to one of the assistance institutes supported by the Company.

- **Compliance with legal or regulatory obligation** - aims to ensure compliance with legal requirements, for example, compliance with procedures determined by the National Electric Energy Agency - ANEEL for the supply of electricity, in accordance with Normative Resolution No. 414/2010, or specific rules management of call centers.

- **Execution of Contracts** - used for processes related to the supply of electricity, collections, issuing of invoices, among others.

- **Regular Exercise of Rights** - aims to guarantee the exercise of the Company's representation in judicial and administrative discussions.

- **Legitimate Interest** - used in satisfaction surveys, public perception campaigns and checks for irregularities in transmission lines, for example.

- **Execution of public policies** - used for the processing of Personal Data associated with terms of partnership signed with the government.

11. CONSERVATION OF PERSONAL DATA

11.1. Personal Data will be preserved for the duration of CEMIG's contractual relationship with the Data Subject and, after this relationship is terminated, for compliance with legal obligations and the exercise of their rights, including for compliance verification purposes.

11.2. After the purpose of processing Personal Data is closed, the information will be deleted or anonymized, following appropriate policies for that purpose.

12. SHARING DATA WITH THIRD PARTIES

12.1. CEMIG shares Personal Data with third parties, in order to guarantee the operation, supply, improvement, integration and support of the electricity supply services. Sharing with third parties will occur when:

- there is no formal consent from the Data Subject.
- the transfer is necessary due to the fulfillment of legal obligations.
- the transfer is necessary for the regular exercise of rights in judicial or administrative and arbitral proceedings.
 - necessary for the performance of a contract.
 - necessary to meet the legitimate interests of the Data Subject or CEMIG.

12.2. CEMIG will be able to share its customers' Personal Data with public agencies due to specific agreements signed for this purpose.

12.3. Exceptionally, if the Data Subject represents foreign companies or compliance with the contract requires it, CEMIG may transfer Personal Data abroad. In this case, CEMIG will guarantee adequate safeguards to guarantee the protection of Personal Data, requiring them contractually.

12.4. Personal Data of Data Subjects are not sold to third parties under any circumstances.

13. COOKIES POLICY

13.1. Cookie is a file that contains an identifier (a sequence of letters and numbers), stored by the browser. The identifier is sent back to the server every time the browser requests a page from the server. Cookies do not normally contain information that personally identifies a user, but the personal information stored about the user may be linked to that stored and obtained from cookies.

13.2. The Company's websites may use cookies of the following types:

- **Essential cookies:** necessary for the website to function, allowing you to browse and use its features. Without them, the website would not function as intended and the Data Subject would not be able to use some services or resources.

- **Preference cookies:** are those that collect information about the choices and preferences of the subject of the personal data, allowing the page to remember the settings and personalize some information.

- **Analytical cookies:** collect information about the use of the website, allowing it to improve its functioning. For example, analytical cookies show which pages are most visited on the website and help to record any difficulties that users experience when browsing.

- **Marketing cookies:** are advertising cookies used for marketing purposes.

13.3. The Data Subject may configure their browser to block the use of non-essential cookies during their navigation.

14. MEASURES TO PROTECT PERSONAL DATA

14.1. CEMIG has a solid Information Security Policy, regularly revised through audits and inspections and in line with the Company's strategic guidelines and legal and regulatory requirements.

14.2. The measures adopted by CEMIG for the protection of Personal Data are as follows:

- **Confidentiality:** all CEMIG employees must maintain confidentiality about the personal information to which they have access and any contracted third parties are required to sign a confidentiality agreement, if this is not part of the main agreement between the Parties.

- **Transparency:** CEMIG always keeps users informed about changes in the procedures for handling Personal Data, aiming to protect data privacy and security, including the establishment of appropriate practices and policies. The Data Subject may, at any time, request information about where and how Personal Data is stored, protected and used.

- **Isolation:** access to Personal Data is restricted to persons duly authorized by the area responsible for data protection, with only the information strictly necessary for carrying out the activity being made available.

- **Rights of the Personal Data Subject:** CEMIG makes it possible to exercise the rights of the Personal Data Subject in an easy and accessible channel, according to item 15 of this Policy.

- **Monitoring:** CEMIG uses security reports to monitor access patterns, in order to identify and mitigate potential threats. Administrative operations, including access to the system, are recorded to provide an audit trail in case unauthorized or accidental changes are made.

- **Security Incident Communication:** in the event of a security incident occurring that may cause a relevant risk or damage to the user's data, CEMIG will notify the National Data Protection Authority (“ANPD”) and, as the case may be, the user, within a reasonable time, with information on the description of the nature of the affected personal data, indication of technical and security measures used to protect that data, related risks and actions taken to reverse or mitigate the effects of the loss.

15. RIGHTS OF DATA SUBJECTS

15.1. The Data Subject may exercise their rights directly or through a legally constituted representative.

15.2. Data Subjects' rights consist of:

- (i) request confirmation of the existence of the processing of personal data;
- (ii) access to the data;
- (iii) correction of incomplete, inaccurate or outdated data;
- (iv) anonymization;
- (v) blocking or eliminating unnecessary, excessive or processed data in non-compliance with the current legislation;
- (vi) data portability to another service or product provider;
- (vii) information about public or private entities with whom their data is shared.

15.3. Requests must be made through the service channel available on the Cemig portal.

15.4. Inaccurate or outdated Personal Data will be corrected as soon as the Data Subject informs about inconsistencies. These corrections will be kept in the Company's file, as historical confirmation of the change.

16. FINAL PROVISIONS

16.1. In order to clarify doubts about this Policy, the Data Subject may contact CEMIG via email privacidade@cemig.com.br.

16.2. This Policy may be updated whenever necessary.

MÁRCIO LUIZ SIMÕES UTSCH
Chairman of the Board of Directors