## Engagement and Climate Survey



The survey assesses people's "vision" in relation to the main factors that influence the environment. In this way, it is not a "typical organizational diagnosis", since it does not assess the factors themselves, but, rather, the way they are perceived by employees

## What is a survey of engagement and climate ?



## And how did we measure climate and engagement? <br> We applied scientific survey method:

## Method

- For analysis of climate and engagement, we developed an instrument with 11 factors, which are subdivided into $\mathbf{5 0}$ items:


## Factors



## Method

- Each item corresponds to a positive statement about the factor being assessed, and the employees express their agreement or disagreement.


## "My Work Inspires Me" <br> (Work Involvement Factor)

| Options | Strongly <br> disagree | Partially <br> disagree | I do not agree <br> nor disagree | Partially agree | I totally agree |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Icons | S | -5 | $-\overline{0}$ |  |  |
| Scores | 1 | 2 |  |  |  |

Scores measure the intensity of the assessment, the higher the better
We also measure the "favorability" of the factors, which is the percentage of responses between levels 4 and 5

## Climate and engagement diagnosis

- The tabulated data generate ratings according to the favorability, calculated as the percentage of responses between scores 4 and 5 in relation to the total responses.

| Index | Classification |
| :---: | :---: |
| 90 to 100 | Full |
| 75 to 89 | High |
| 55 to 74 | Average |
| 35 to 54 | Poor |
| 00 to 34 | Critical |

$$
\begin{aligned}
& \text { For example, in an } \\
& \text { area with } 100 \\
& \text { participating } \\
& \text { employees, where } 72 \\
& \text { responded at levels } 4 \\
& \text { and } 5 \text {, we will have } \\
& \mathbf{7 2 \%} \text { favorability, and } \\
& \text { this value will be } \\
& \text { considered "average" }
\end{aligned}
$$



## Dała <br> Consistency and Reliability Analysis



## Representativeness

- The sample had $\mathbf{6 1 \%}$ of the total population, generating a very satisfactory degree of confidence with an expected sampling error of approximately $1.1 \%^{*}$


## Consistency

- The level of internal consistency of the collected sample was calculated in 0.973 , considered excellent **


## Confidence

- The maximum divergence found in the sample composition vs Population was less than or equal to $3 \%$, which can be considered satisfactory and apt.

[^0]
## Profile of Participants (Sample)

## Working Time



## Generation



## Professional Group



## Results of the Climate and Engagement Survey <br> -

## 66.1\% Average

## General Favorability

- The current percentage of favorability shows us that the climate and engagement are not bad, but there are important points that need to be worked on to improve the perception of employees.




## Viewing Angles

To better understand favorability, we can view the data from different perspectives


Organization chart

Demography

100,0\%


## General Favorability

Generation

## per <br> Demographic Extract




## per <br> Demographic Extract

Professional Group水






[^0]:    * Reference: BARBETA, Pedro Alberto. Statistic Applied at Social Sciences . $5^{\text {th }}$ Edition Revised. UFSC.
    ** Reference: George, D \& Mallery, P. SPSS for Windows step by step: A simple guide and reference. 4th ed. Boston: Allyn \& Bacon. (2003).

